	<u>Customer Services</u>			
13/05/09	Quarterly performance reports to be circulated informally to the Panel twice per year and formally twice per year.	Latest report considered in January 2013. Next report due in July 2013.	Report appears elsewhere on the Agenda.	04/07/13
10/01/13	Agreed to establish a working group to assist with the development of a new Customer Services Strategy and interrelated Strategy for Channel Migration.		Meetings of the Working Group have been held on 13 th February, 26 th March and 21 st May 2013. Representatives of the Working Group have also visited the Customer Services Centre at Newport. Officers will now undertake further work and the Group will reconvene once a draft proposal has been developed prior to its consideration by Overview & Scrutiny and the Cabinet.	
	Corporate Plan			
16/05/13	Councillors Rogers and Harrison have been appointed to the Corporate Plan Working Group.		The Corporate Plan Working Group met Thursday 13 th June 2013. An update on the outcome of this meeting will be delivered at the meeting. Further meeting to be held in July 2013.	
	Cambridgeshire Public Sector Asset			
	Management Strategy			
06/10/11	Requested a report outlining the progress made on the Huntingdonshire projects in six months time.	Progress report submitted to June 2012 meeting.	Managing Director (CPP) to report back at a future meeting on the development of the business case methodology. A report on the Strategic Way Forward will be submitted to the Panel's September meeting.	05/09/13

	Document Centre	
06/06/13	Agreed to establish a small team to follow-up on the recommendations arising from the Panel's review of the Document Centre. Councillors A H Williams, S Greenall and P D Reeve were appointed for this purpose.	
	Scrutiny of Partnerships	
02/11/11	Following a review of the Strategic Partnership, the Overview & Scrutiny Chairmen and Vice Chairman agreed that responsibilities should be divided as follows:- Social Well Being Community Safety Children & Young People Health & Well-Being Environmental Well Being Growth & Infrastructure Economic Well Being Local Enterprise Partnership	The Panel has already received two presentations on the Local Enterprise Partnership. A presentation on the Local Enterprise Zone was given to the Panel's meeting in November 2011. Little appears to be being done to develop a area approach to scrutinise the Local Enterprise Partnership. The Chairman will discuss with the Managing Director whether it is appropriate for the Panel to undertake its own review.

	Economic Development	
14/06/12	Agreed that the update of the Council's Economic Strategy should be submitted to a future meeting	04/07/12

	Housing Benefit Changes				
05/01/12	Agreed to receive a further report drawing together the wider housing policy implications for the Council arising from the Government's Welfare Reform Bill be submitted to a future meeting of			Report to be considered by the Overview & Scrutiny Panel (Social Well-Being) at their meeting on 2 nd July 2013. Members of the Panel have been invited to attend.	
12/07/12	the Panel. Requested that a report on rental rates and rent costs be submitted to the Panel on a quarterly basis.	to	report January	Agreed that future reports should be presented every six months. Item appears elsewhere on the Agenda.	04/07/13

	<u>Use of Consultants</u>				
12/07/12	Received a report outlining the progress which had been made on agreeing, modifying and implementing the Panel's previous recommendations.	reports detailing	Annual report appears Agenda.	elsewhere on the	04/07/13

	Budget	The Basilian desired and the state of the st
04/04/13	Reviewed the suggestions that had been made as part of their informal	The Panel's report was considered by the Cabinet at their meeting on 18 April 2013. In response, the Cabinet has:-
	discussions to enable Members to identify potential budgetary savings. Identified a number of priority areas for consideration by the Cabinet.	 requested the Employment Panel to review the use of consultants and agency staff;
		 referred the issue of training to the Member Development Working Group;
		 agreed to convene an informal meeting of Executive Councillors, the Chairman and Vice-Chairman of the Overview and Scrutiny Panel (Economic Well-Being) and the Managing Director to discuss shared services, the Council's electoral arrangements and improved procurement.
	Loves Farm Community Centre	
07/03/13	Received an update on the current position regarding funding for the Centre. Made a number of comments which have been forwarded to the Managing Director.	Discussions are taking place with Cambridgeshire County Council about joint use of the site. St Neots Town Council have requested the transfer of the land and Section 106 money so that they can provide the facility themselves. No decisions will be taken until a response has been received

	List of Areas for Potential Future Studies	
06/06/13	 Communications & Marketing 	
	❖ Making Assets Count	Report already scheduled for September meeting.
	 Shared Services for Treasury Management 	
	The A14 (including the impact of development at the former RAF Wyton airfield site)	Issue raised at a recent meeting of Overview and Scrutiny Chairmen and Vice-Chairmen.it was agreed that this study should not be pursed as it would duplicate the work being undertaken as part of the Local Plan.
	❖ Estates	To be considered at a later date, following the appointment of 2 new Members of Staff.
	Statutory & Non Statutory Services	Members to consider whether there were any specific service areas where this could be further examined.

ACTION LOG REQUESTS FOR INFORMATION OTHER THAN THOSE COVERED WITHIN THE PROGRESS REPORT

QUESTION	RESPONSE
Communications – Requested details of the current budget for communications (compared to 2010) from the Corporate Team Manager.	Information circulated by email.
Treasury Management –	
Accountancy Manager to confirm the figure for VAT	
Accountancy Manager was asked to provide further information on the estimated credit budget for the forthcoming year.	