

## Progress Report

<p><b>04/07/13</b></p> <p><b>10/01/13</b></p>	<p><b><u>Customer Services</u></b></p> <p>Performance reports to be submitted to the Panel twice a year.</p> <p>Agreed to establish a working group to assist with the development of a new Customer Services Strategy and interrelated Strategy for Channel Migration.</p>	<p>Next report due in January 2014.</p>	<p>Meetings of the Working Group have been held on 13<sup>th</sup> February, 26<sup>th</sup> March and 21<sup>st</sup> May 2013. Representatives have also visited the Customer Services Centre at Newport. The draft Strategy has been circulated to the Working Group who will meet on 12 September to discuss it further.</p>	<p><b>09/01/14</b></p>
<p><b>16/05/13</b></p>	<p><b><u>Corporate Plan</u></b></p> <p>Councillors Rogers and Harrison have been appointed to the Corporate Plan Working Group.</p>		<p>The Corporate Plan Working Group met on Wednesday 17 July 2013. A further meeting will be held with the new Managing Director once further work has been undertaken to refine the Delivery Plan. The Working Group will then give further consideration to developing a programme of meetings to discuss with Cabinet Members their particular areas of responsibility.</p> <p>The Working Group will also discuss the Managing Director's perceptions of the role of overview and scrutiny at this time.</p>	
<p><b>06/10/11</b></p>	<p><b><u>Cambridgeshire Public Sector Asset Management Strategy</u></b></p> <p>Requested a report outlining the progress made on the Huntingdonshire projects in six months time.</p>	<p>Progress report submitted to June 2012 meeting.</p>	<p>A report seeking authority to progress work towards the creation of a publicly-owned Joint Venture to deliver the Making Assets Count Programme appears elsewhere on the Agenda.</p>	<p><b>05/09/13</b></p>

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<p><b>06/06/13</b></p>	<p><b><u>Document Centre</u></b></p> <p>Agreed to establish a small team to follow-up on the recommendations arising from the Panel's review of the Document Centre. Councillors A H Williams, S Greenall and P D Reeve were appointed for this purpose.</p>		<p>A meeting of the Group will be held on 11 September 2013 to discuss the Management's response to the Panel's recommendations and outstanding issues relating to Electronic Document Management.</p>	
<p><b>02/11/11</b></p>	<p><b><u>Scrutiny of Partnerships</u></b></p> <p>Following a review of the Strategic Partnership, the Overview &amp; Scrutiny Chairmen and Vice Chairman agreed that responsibilities should be divided as follows:-</p> <p>Social Well Being</p> <ul style="list-style-type: none"> <li>❖ Community Safety</li> <li>❖ Children &amp; Young People</li> <li>❖ Health &amp; Well-Being</li> </ul> <p>Environmental Well Being</p> <ul style="list-style-type: none"> <li>❖ Growth &amp; Infrastructure</li> </ul> <p>Economic Well Being</p> <ul style="list-style-type: none"> <li>❖ Local Enterprise Partnership</li> </ul>		<p>The Panel has already received two presentations on the Local Enterprise Partnership. A presentation on the Local Enterprise Zone was given to the Panel's meeting in November 2011.</p> <p>Little appears to be being done to develop a area approach to scrutinise the Local Enterprise Partnership. The Chairman will discuss with the Managing Director whether it is appropriate for the Panel to undertake its own review.</p>	

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<p><b>05/07/13</b></p>	<p><b><u>Economic Development</u></b></p> <p>The Huntingdonshire Economic Growth Plan 2013 to 23 was considered by the Panel. The Economic Development Manager was asked to give a further update on the marketing and implementation plans in due course.</p>			<p><b>06/02/14</b></p>
<p><b>04/04/13</b></p>	<p><b><u>Budget</u></b></p> <p>Reviewed the suggestions that had been made as part of their informal discussions to enable Members to identify potential budgetary savings. Identified a number of priority areas for consideration by the Cabinet.</p>		<p>The Panel's report was considered by the Cabinet at their meeting on 18 April 2013. In response, the Cabinet has:-</p> <ul style="list-style-type: none"> <li>▪ requested the Employment Panel to review the use of consultants and agency staff;</li> <li>▪ referred the issue of training to the Member Development Working Group;</li> <li>▪ agreed to convene an informal meeting of Executive Councillors, the Chairman and Vice-Chairman of the Overview and Scrutiny Panel (Economic Well-Being) and the Managing Director to discuss shared services, the Council's electoral arrangements and improved procurement.</li> </ul>	
<p><b>07/03/13</b></p>	<p><b><u>Loves Farm Community Centre</u></b></p> <p>Received an update on the current position regarding funding for the Centre. Made a number of comments which have been forwarded to the Managing Director.</p>			

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04/07/13	<b><u>Communications and Marketing</u></b> Agreed to establish a working group to undertake a study of marketing and communications. Councillors P G Mitchell, P D Reeve and T V Rogers have been appointed.		The first meeting of this Group will be held on 11 September 2013.	
04/07/13	<b><u>Shared Services</u></b> Agreed to establish a working group to undertake a review of Shared Services.		Councillors T V Rogers, S Cawley, P D Reeve and Mr R Hall have volunteered to join this Group. <b>Membership will be confirmed at the next meeting and arrangements will then be made to meet with the Assistant Director (Finances &amp; Resources).</b>	
04/07/13	<b><u>Estates</u></b> A review of Estates will be pursued at a later date.		No further action at this time.	